

MARK SCHEME for the October/November 2007 question paper

0420 COMPUTER STUDIES

0420/01

Paper 1, maximum raw mark 100

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All Examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

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1 (a) byte

any **two** points from:
fixed number of bits/8 bits
represents a character
unit of memory/storage
e.g. 11010001

[2]

(b) CD-ROM

any **two** points from:
(secondary/portable) storage medium
can be read only (memory)
cannot change data

e.g. used to store programs/data/pictures/films, etc.

[2]

(c) interrupt

any **two** points from:
a signal/request generated by a device/program
causes a break in execution of a program/stops the program
e.g. printer out of paper, pressing break key

[2]

(d) buffer

any **two** points from:
temporary store/memory
allows speed of CPU/devices to be matched
to hold data being transferred between peripherals and CPU
e.g. pages stored waiting to be printed

[2]

(e) virtual reality

any **two** points from:
3D world
computer simulation
needs special input devices to interact – (data) goggles/gloves
e.g. design of chemical plants

[2]

2 Any **two** differences from:

high level

portable
problem-orientated
close to English
one-to-many relationship
easier to debug/change/upgrade
needs compiler/interpreter

low level

machine-orientated
can be difficult to read/understand
one-to-one relationship
needs assembler

[2]

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- 3 (a)** Any **three** points from:
- knowledge base
 - rule base
 - inference engine
 - (suitable) input/output interface/shell [3]
- (b)** Any **one** example from, e.g.
- mineral/oil prospecting
 - tax/financial calculations
 - chess
 - diagnostics
 - speech recognition [1]
- 4 (a)** Any **one** advantage from, e.g.
- can bank from home
 - (disabled) customers do not need to go to bank
 - no need to queue at bank
 - can make payments/check accounts from home
 - banking 24/7
 - can bank with any bank in the world
 - better interest rates available [1]
- (b)** Any **one** advantage from, e.g.
- no need to have offices (in every town)
 - increased banking profits (less overheads)
 - larger customer base (worldwide)
 - fewer staff required [1]
- (c) (i)** Any **one** positive effect from, e.g.
- less pollution
 - less traffic
- (ii)** Any **one** negative effect from, e.g.
- less (social) interaction
 - job losses/closing down of branches
 - inner cities become “ghost towns”
 - increase in online fraud/hacking [2]
- (d)** Any two from:
- fraud
 - viruses
 - bogus sites
 - loss of personal contact with the bank [2]

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5 (a) (i) Any **one** from:

- passwords/biometrics
- user id/access rights
- firewall
- removable storage media
- physical protection [1]

(ii) encryption [1]

(b) Any **three** from:

- data must be kept up-to-date
- data must be accurate
- data must be obtained/used legally/lawfully
- data must be adequate, relevant and not excessive
- data must only be used for the stated purpose
- data must not be kept longer than necessary
- data must be kept secure
- data must be transferred only to countries that offer adequate data protection
- data holder must register with DPC
- data subjects have the right to have incorrect data removed/changed
- data subjects have a right to see a copy of their own data in an understandable form [3]

6 1 mark for each method + 1 mark for each description/reason

- email work home
 - use of attachments
 - use of home email address/account
 - save on floppy disk/CD-R, etc.
 - would need same devices at home
 - portable therefore easy to take home
 - print out work
 - have to type information in again
 - need to scan in print-outs
 - access work from internet
 - need internet access at home
 - needs to access school website
- [4]

7 Any **three** reasons from:

- easier/faster to update books (science is always changing)
 - fewer printing/distribution/production costs/no paper costs
 - easier/faster distribution
 - no need to find storage for the books
 - can have links to other sites
 - easier/faster to search for a topic (rather than search an index)
 - possible to include sound } multi-
 - possible to include animation (video) } media
 - possible to include interaction
- [3]

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8 Any **three** tasks from:

- file management
- input/output control
- spooling
- memory management
- multitasking/JCL/batch processing
- multiprogramming
- handles interrupts
- error reporting/handling
- security, e.g. virus checking
- interfaces with user/WIMP environment
- loads/runs programs
- processor management
- user accounts
- utilities

[3]

9 (a) Any **two** points from:

- meeting between 2 or more participants at different sites
- using computer network/WAN/internet
- to transmit audio and video data
- each participant has a video camera/webcam, microphone and loud speakers
- images appear in real time on participants screen(s)

[2]

(b) Any **three** points from:

- no need for office space
- saves on travelling time
- saves on travelling costs/hotel costs/conference room costs
- can have meetings at short notice
- safer – no need to travel to venues
- disabled staff can work from home/no need to travel to venue

[3]

(c) Any **one** advantage from:

- time differences do not cause problems
- can send attachments
- fewer language difficulties (auto translators)
- emails can be read later

[1]

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10 (a) Any **two** ways from:

- scan in the documents
- type in the documents (using a keyboard)
- using voice recognition [2]

(b) (i) user documentation/guide [1]

(ii) Any two from, e.g.

- how to load software
- how to run software
- how to log in and out
- how to save files
- screen layouts
- sample runs
- troubleshooting guide
- hardware requirements
- software requirements
- print formats
- how to print [2]

(c) (i) technical documentation/systems guide [1]

(ii) Any two from, e.g.

- program listing
- flowcharts, etc.
- list of variables/data dictionary
- file structures
- purpose of the system/program
- screen layouts
- print formats
- hardware requirements
- software requirements
- sample runs
- (DO NOT allow the same marking point in parts (b) and (c)) [2]

(d) 1 mark for each method + 1 mark for each reason

- parallel running
- direct changeover/big bang
- phased implementation
- pilot running
- allows back up in case of failure
- faster to implement/saves on wages
- can iron out problems before changing
- system trialled by one section before total implementation [4]

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11 (a) H M

18 15
18 40

(b) Any **one** point from:

M would become 60 and should be 0 for correct time
H would become 18 and should be 19 for correct time [1]

(c) Would get a negative answer for H [1]

12 (a) Any **one** point from:

equipment id
date of purchase [1]

(b) Any **one** point from:

date equipment checked
time equipment checked
person who last checked the equipment
passed/failed
maintenance history [1]

(c) Any **two** advantages from:

automatic checking is now possible
can easily bring up history of device
not as easy to alter
results in improved safety
more accurate
no need to change the sticky label [2]

(d) Any **one** from, e.g.

stocktaking
supermarket tills
libraries [1]

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13 (a) Any **one** from:

“taught” by paint sprayer and robot remembers tasks
actions programmed in directly

(b) Any **one** from:

use of sensors to detect car
presence of car fed back to robot’s control system

[1]

(c) 1 mark for fault condition + 1 mark for solution

out of paint – level sensor in paint reservoir
software fault – self diagnostics
hardware fault – self diagnostics
problem with external conditions – give warning and wait for human to correct and reset

[2]

(d) Any **one** from, e.g.

space exploration
underwater exploration
work in dangerous chemical/nuclear plants
toys
manufacturing/assembling

[1]

(e) Any **one** from:

cheaper – no wages
consistency
work 24/7 (do not need breaks, holidays)
can work in dangerous conditions

[1]

14 (a) Any **one** in the range:

A2:B7

[1]

(b) SUM(B2:B7)

Or B2 + B3 + B4 + B5 + B6 + B7

[1]

(c) B2/2

[1]

(d) C4, D4, E4, C8, D8, E8, B8

–1 for each error or omission

[2]

(e) B1:E1 B8:E8

[2]

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15 (a) Any **two** advantages from:

- easier to know when to re-order
 - automatic re-ordering
 - easier/faster to update
 - easier/faster to access information
 - more up to date stock levels
 - fewer mistakes
 - takes up less storage space
- [2]

(b) (i) Any **one** from:

- double entry
 - visual check/comparison with original
- [1]

(ii) Any **two** checks from (accept examples):
(two **different** checks must be given but the same field can be given twice)

- | | | |
|------------------|--|-----|
| equipment | – character check, length check | |
| code | – length check, character check, check digit | |
| quantity | – range check, character check | |
| need to re-order | – character check, length check, Boolean check | |
| supplier name | – character check, length check | |
| price | – format check, range check | |
| stock value | – range check, character check | [2] |

16 (a) $40/10 = 4$ [1]

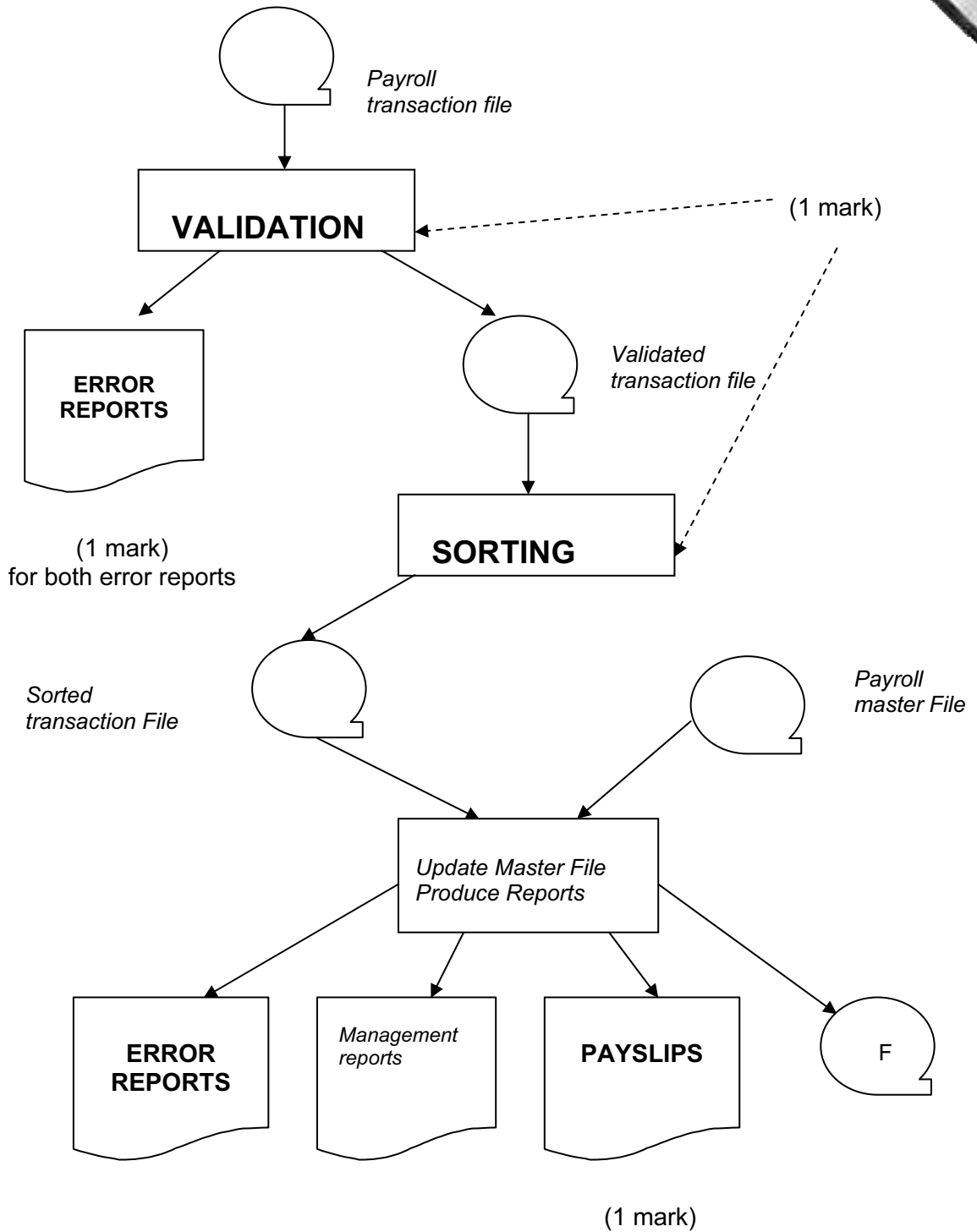
(b) **general marking points**

- initialising **best** and **worst** to sensible values
- correct loop for 1000 cars
- correct use of calculation given in part (a)
- output economy for each car inside loop
- determining best economy
- determining worst economy
- calculating mean economy for all cars
- input data **and** output all three results (only award mark if some form of processing done) [6]

sample program

- | | |
|---|--------|
| total = 0, count = 0, best = 0, worst = 1000 | 1 mark |
| repeat | 1 mark |
| input litres, distance | |
| economy = distance/litres | 1 mark |
| print economy | 1 mark |
| if economy > best then best = economy | 1 mark |
| if economy < worst then worst = economy | 1 mark |
| total = total + economy | |
| count = count + 1 | |
| until count = 1000 | |
| average = total/1000 | 1 mark |
| print average, best, worst | 1 mark |

17 (a), (b), (c)



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(d) Any **one** point from:

- no need for immediate/fast response
- data collected about wages over a period of time not needing processing straight away

(e) Any one example from, e.g.

- stock control (NOT automatic)
- billing systems
- payroll

[1]

18 (a) Any **two** points from:

- graphics allows trends to be shown
- figures/numbers are easier to read
- figures/numbers show actual values
- both methods are used for different purposes

[2]

(b) compare new value with stored value

[1]

(c) Any **two** advantages from:

- do not need nurse/doctor to be there all the time
- quicker to pick up problem with patient's condition
- easier to obtain trends/analysis
- more accurate/less likely to make mistakes

[2]

(d) Any **one** point from:

- no output influencing the input
- no equipment controlled (e.g. valves)
- pure monitoring – makes no changes to system being monitored

[1]