## General comments

Recordings this year were mostly clear, and Centres have clearly made great efforts to achieve this and ensure that both candidates and Examiners were audible. Only one or two tapes were inaudible because of recording difficulties or background noise, and one or two recorded at the wrong speed. There were fewer clerical errors than in some years, but there were still some difficulties where Centres had omitted to submit Working Mark Sheets, or had only filled in section totals on their Working Mark Sheets - Examiners should enter a mark in each column of the working mark sheets, based on the criteria categories in the mark scheme. It is difficult to offer precise advice on marking pitch when it is not possible to see exactly how marks have been awarded, but it was clear in some cases that marks must have been awarded for Seeking Information and Opinions even where no questions had been asked by the candidates.

Timings of the examinations for each candidate varied between some 10 minutes, and approximately 50 minutes - in the interests of fairness to all candidates and international standardisation, it is important to try to keep to the timings set out in the syllabus booklet:

Presentation - no more than $31 / 2$ minutes;
(Examiners should interrupt with questions if candidates show signs of continuing for longer)
Topic Conversation - 7 to 8 minutes;
General Conversation - 8 to 9 minutes.

## Questions

Candidates are expected to ask questions of the Examiner in both conversation sections. In each conversation section, 5 marks are available for this, so candidates who are not aware of the requirement and who are not prompted by the Examiner have lost the opportunity to earn $10 \%$ of their marks - they may need reminding of the importance of this! Candidates who ask only one question in each section cannot score more than 3 marks, and their question should be relevant to the topic under discussion (e.g. Que pensezvous, monsieur/madame? would qualify). To score the maximum marks for Seeking Information and Opinions, candidates need to be able to ask more than one accurate question, relevant to the topic under discussion, and showing that they are able to use a variety of question forms. Where no questions from candidates occur naturally in the course of conversation, Examiners must prompt for them, in both conversation sections. Candidates should be discouraged from asking questions during their presentation as this occupies time which should be spent on the expression of their own ideas, but it is perfectly acceptable to end their presentation with a question directed to the Examiner. Where no questions are asked in one of the conversation sections, a zero should be recorded in the final column of the Working Mark Sheet for that section.

## Section 1: Presentation

In general, the maturity of choice of topics was impressive, and there was a wide variety, from the mundane and factual to the literary, abstract and sociological. The syllabus makes it clear that the topic chosen by any candidate should be presented in such a way that it reflects knowledge of the contemporary society or cultural heritage of a francophone country. A number of Centres still seem to be unaware of this, and where a candidate fails to demonstrate this, the mark for content must be halved. Teacher/examiners need to advise their candidates accordingly, so that those who choose wide general topics such as Pollution or Tabagisme or Le conflit des générations make sure that their references and sources are well rooted in francophone culture. It is important that candidates have some personal interest in the topic selected, or they may have problems sustaining a conversation at an appropriate level in the later Topic Conversation.

Information is now freely available on the Internet, and there were a number of factually ba Tour Eiffel, Le Louvre, La cuisine française, the life of a famous French person) where candia had plenty of factual material at their disposal but were unable to develop this in any way to expre and opinions. This not only restricts the content mark available to them for the Presentation, but m have a major effect on their mark for Comprehension and Responsiveness in the Topic Conversa section. Even at AS Level, this kind of topic has proved too limiting for candidates, offering little scope fo conversation beyond IGCSE Level.

## Section 2: Topic Conversation

The aim of the oral Examiner must be to provide opportunities for the candidate to demonstrate his/her abilities. This does not mean the opportunity to repeat pre-learnt sections from the presentation, nor to show how assiduously the examination has been practised, but rather the ability to respond to spontaneous questions, to think on their feet, and to take the chances offered to express and develop their ideas and opinions. A candidate who contents him/herself with a simple response to a question asked is probably not going to achieve the highest scores: what is looked for is a willingness to enter into discussion and an attempt to sustain a conversation at a mature level. In this section, the candidate has the advantage of having prepared his/her topic, and therefore some knowledge of the necessary vocabulary - it is an opportunity to engage with the Examiner, and even to ask their opinions of the topic. Candidates who are able to take some of the initiative will be more likely to achieve good marks for Comprehension and Responsiveness. Examiners may need to keep their initial questions short and open (Tell me about...) and may need to restrict their own contributions so that candidates have time to explain and develop their argument and ideas, but Examiners should then be prepared to react and respond to what the candidate has said and to interact (briefly) with them.

Before the end of the Topic Conversation, candidates who have not asked any questions of the Examiner should be prompted to do so. At the end of the Topic Conversation, it is helpful to both candidate and Moderator to signal this, and that the examination is moving on to the third section.

## Section 3: General Conversation

In this section, conversation should move away from that chosen for the presentation - candidates should be able to demonstrate knowledge of other areas of interest and appropriate vocabulary, but clearly Examiners should make sure that candidates from one Centre are not all asked to talk about the same areas of study. General Conversation should be exactly that, a conversation between the Examiner and the candidate, where each reacts/responds to the other, not a series of "questions" followed by the regurgitation by the candidate of pre-learnt material from the topics covered during the course, followed by another "prompt" for them to make a statement on a different topic. It is not expected that all candidates will be interested in the same topics, and the Examiner may need to try several before finding something which both candidate and Examiner are comfortable discussing, but where there is no spontaneity, there is no real test of comprehension and responsiveness.

Questions should not be restricted to a level appropriate only to IGCSE, or to candidates' everyday lives, but should be pitched to stretch them and demonstrate their real level of achievement. Since candidate are also expected to ask questions in the general conversation section, Examiners should prompt them again to do so before the end of the section.

Moderators were pleased to see the general level of maturity shown in the examination and that the majority of Examiners made every effort to give candidates opportunities to demonstrate their communication skills.

Paper 8682/02
Reading and Writing

## General comments

The performance of the candidates on this paper was very much in line with previous years, as was the overall level of difficulty of the paper. Candidates generally found the texts reasonably accessible, with the difficulty for many lying in the need to manipulate the text in giving their responses to it. This stretched (sometimes over-stretched) the linguistic competence of some, but a number produced excellent performances, making their points in accurate, idiomatic French which was a pleasure to read.

Most candidates managed to attempt all questions, and there were few signs of candidates having run out of time, although there were occasional signs of what one suspected may have been tiredness creeping in in the later stages.

That said, the practice of copying out the question in Questions 3 and 4 as a preamble to the answer is a waste of time, as well as potentially introducing linguistic errors which do nothing to enhance the overall impression for the quality of language mark. The most pointless examples consisted of copying out the entire question (sometimes in a different colour) before proceeding to the answer, but there were significant numbers of other candidates who insisted on trying to incorporate the words of the question in an introduction to every answer. For example, the answer to Question 3(a): Quels sont les avantages pratiques mentionnés dans le premier paragraphe qui pourraient expliquer la popularité des blogs ? does not need to begin: Les avantages pratiques mentionnés dans le premier paragraphe qui pourraient expliquer la popularité des blogs sont premièrement qu'ils ne coûtent rien. The full mark for that element of the answer is scored perfectly satisfactorily by IIs ne coûtent rien on its own.

In Questions 3 and 4, copying wholesale from the text was as usual quite a common feature, although encouragingly a little less prevalent this session, perhaps because several of the items in Question 3 specifically requested a re-working/explanation of a phrase from the text. The rubric quite clearly states that candidates should answer sans copier mot à mot des phrases entières du texte. They may use material from the passage but they must use it in such a way as to demonstrate understanding. Copying sentences or whole phrases verbatim from the text in the hope that they contain the answer does not demonstrate understanding and is therefore not rewarded. Candidates should try to express relevant ideas using different vocabulary or structures. Even quite small changes or extensions to the original can show that candidates are able to handle both the ideas and the language. Examples can be found in the specific comments on Questions 3 and 4 below.

Question 2, on the other hand, is not the time to attempt to find other words for straightforward vocabulary items used in the original sentence. This question is a test of grammatical manipulation, not of an ability to find alternative vocabulary for its own sake. On a seulement besoin de quelques minutes pour créer notre espace gratuit sur Internet is not an improvement on On a besoin de cinq minutes à peine pour mettre en ligne son blog.

In Question 1, it is important to realise that the word or words given as the answer must be interchangeable in all respects with the word or words given in the question - i.e. the word or words to be inserted must fit precisely into the 'footprint' of the word or words which they are replacing. This means, for example, that in Item 1 (e) the phrase devenir moins agités(es)' could replace se calmer (correct), but not calmer or à se calmer (both incorrect).

A few of the most fluent candidates were attracted by the desire to 'épater' in Questions 3 and 4 and produced long, complex and speculative answers which went far further than the text itself and far further than the requirement for scoring full marks. In the process some of them sadly overlooked the need to include the basic information from the text which was required to score the marks.

In Question 5, candidates should realise the importance of the word limits clearly set out in the of 140 words for both sections, $90-100$ words for the summary of specific points made in the 0 and $40-50$ words for the response. Material beyond 150 words overall is ignored and scores no man means that those candidates who use up the entire allocation of words on Part (a) automatically none of the 5 marks available for their personal response.

These limits are such that candidates simply cannot afford the luxury of an introductory preamble: 'Le blog a des bienfaits et des dangers. Cette phrase sera discutée dans les paragraphes suivants. Dans le premier texte il s'agit des bienfaits.' ( 24 words). Or 'En discutant des blogs, il faut qu'on fasse de la recherche avant de prendre une décision. Il y a beaucoup de bienfaits et de dangers des blogs ' ( 27 words). Even relatively modest examples such as these (some were significantly longer) mean that the candidate has squandered over a quarter of the available words in which to score the ten points available for specific items summarised from the texts. The word limit is already quite tight to achieve ten points, and material contained after the word limit has been reached is simply ignored. It is a summary/résumé of specific points from the texts that is requested in Part (a), not a general essay. A general essay is quite likely to score $0 / 10$ for content, which must be drawn from the two texts.

It is strongly recommended that candidates count carefully the number of words that they have used as they go through the exercise and record them accurately at the end of each of the two parts, in order to highlight to themselves the need to remain within the limits. For the purpose of counting words in this context, a word is taken to be any unit that is not joined to another in any way: therefore il $y$ a is three words, as is Qu'est-ce que c'est?

A number of candidates used bullet points to illustrate the points that they were making for content. Though content marks may be awarded for this, the language mark may be reduced if no verbs are used to express the ideas and the sentences consequently lack fluency.

The same 5-point language grid is used for assessing quality of language in each of Questions 3, 4 and 5:
5 Very good Consistently accurate. Only a few errors of minor significance. Accurate use of more complex structures (verb forms, tenses, prepositions, word order).

4 Good Higher incidence of error than above, but clearly has a sound grasp of the grammatical elements in spite of lapses. Some capacity to use accurately more complex structures.

3 Sound Fair level of accuracy. Common tenses and regular verbs mostly correctly formed. Some problems in forming correct agreement of adjectives. Difficulty with irregular verbs, use of prepositions.

2 Below average Persistent errors in tense and verb forms. Prepositions often incorrect. Recurrent errors in agreement of adjectives.

0-1 Poor Little or no evidence of grammatical awareness. Most constructions incomplete or incorrect. Consistent and repeated error.

If any of the individual sub-questions in Questions 3 and 4 score 0 for content, or if the responses to Question 5 are too short, the overall quality of language mark is adjusted.

## Comments on specific questions

## Question 1

This question was generally answered well, although there were perhaps fewer candidates scoring the maximum 5 marks than in some years. Gratuit, grandissant and quotidiennement (Items a, c and d) were the answers most often correctly identified, whilst the verbs émettre and se calmer (Items band e) caused more problems, with the latter producing a good number of examples of candidates missing the necessary reflexive or of destroying the answer by adding superfluous words - see General comments for the need for candidates to ensure a complete 'fit' with the words being substituted. Minor copying errors were tolerated.

## Question 2

There were some very good answers to this question from the strongest candidates, but as usual, proved very demanding for candidates with a less-than-secure command of grammatical structures. spelling mistakes were not penalised but grammatical mistakes were. Candidates should not change vocabulary in the sentence for its own sake, but merely re-arrange the words and make any changes to grammar required by the start of the sentence given - see General comments.

Item 2(a) This question offered a variety of acceptable possibilities apart from the obvious On a besoin de cinq minutes ....: On peut mettre...; On doit avoir...; On prend/met...; etc. Sadly the commonly offered On faut was not one of them.

Item 2(b) Most candidates handled this well, although tout le monde produced a fair number of plural verbs. Tout le monde sont consultables par les blogs was offered by some who clearly had not understood the sense of the sentence.

Item 2(c) The weakest candidates saw no need to do anything other than copy out the original phrase, but others who were unsure about handling the most obvious Les blogs sont plus qu'un ... were ingenious in finding a variety of ways of successfully negotiating the language if they had understood the meaning - e.g.: Les blogs sont un phénomène de mode, mais ce n'est pas tout.

Item 2(d) The need for (or existence of?) the subjunctive was not appreciated by a large number, but held few fears for the strongest. Some candidates went through rather painful contortions to avoid having to use a subjunctive, rarely very successfully.

Item 2(e) There were several elements to manipulate in putting this sentence into indirect or reported speech, but it was generally done satisfactorily. It was a pity that so many of the better candidates overcomplicated things by writing dont elle ne pouvait plus s'en passer.

## Question 3

This set of questions was generally well answered but there was a fair amount of lifting of phrases from the texts. It is important to remember (see General comments) that simply 'lifting' sections directly from the text, even if they include more or less correct information, does not demonstrate understanding and therefore does not score marks. Candidates must show that they can manipulate the text in some way (even in a minor way) to provide the correct answer.

Item 3(a) was well answered. Nearly all gave an example of what the blog could be used for (afficher des photos etc.) and most scored the other marks available by mentioning the fact that they are free, easy and fast to set up/maintain. Some candidates were admirably concise - Ils ne coûtent rien. Ils sont rapides et faciles à établir. Some strayed into areas of the answer required in Item 3(b).

Item 3(b) was generally well answered, with most candidates successfully expressing the notions of the freedom to write what one wants, and the lack of restrictions and sanctions/censorship. Some scored 0 by resorting to copying out the relevant sentence, where the simplest of manipulations from on peut tout dire, sans aucune barrière, sans risque de censure to on peut dire ce qu'on veut, il n'y a pas de barrières ou de censure would have been perfectly acceptable.

Item 3(c) was generally well answered, most candidates scoring one or both of the two available marks by mentioning the ideas that blogs increase communication and bring people into contact.

Item 3(d) was well handled. Candidates were generally successful in referring to young people spending their time in front of computer screens rather than television screens, although some appeared more concerned about protecting the shape of the sofa from damage.

In Item 3(e) most candidates identified the danger of spending less time on homework. Usually they were also able to point out the benefits of students being able to use blogs to help each other, write comments or seek additional explanations on line, sometimes pointing to the fact that this could be encouraged and facilitated by teachers.

Item 3(f) was well handled, with most candidates seeing clearly the connection between more time being spent communicating 'on line' and less with the family.

## Question 4

Most candidates found Question 4 more difficult than Question 3, although the better candidates a to cope well. Weaker candidates tended to try to include as much material from the text as possible answers in the hope of including some of the correct information.

Item 4(a) Most candidates successfully identified the students' offence as that of insulting their teachers with comments and photos/drawings on their blogs. Some failed to express this successfully by writing: lls ont publié des commentaires méchants de leurs professeurs.

Item 4(b) Most candidates pointed to the fact that this involved 'good students'. The points about the immediate destruction of the blogs and the apologies offered often suffered from direct 'lifting': en s'excusant sincèrement (for example) was not difficult to re-express as Ils se sont excusés sincèrement, or lls ont demandé pardon, or even Ils ont dit 'pardon'. Candidates were often less successful in identifying or expressing clearly the reason given by the directeur for excluding the students. Several thought that it was a question of the directeur himself not being able to look the teachers in the eye if he did not exclude the students. Reassuringly perhaps, those candidates who offered comments were unanimously in favour of the teachers and of the directeur's decision, except for those who saw exclusion as far too good for the students.

Item 4(c) The better candidates pointed to the greater seriousness of publishing something on the Internet by virtue of its world-wide accessibility, although puisqu'on s'adresse à l'ensemble de la planète was unnecessarily lifted, given the relative ease of parce tout le monde/le monde entier peut le lire or something similar. Many gave confused answers, some suggesting that there were strict laws applying to written documents whereas Internet defamation was legal, not least because you could never be tracked down and you could always get rid of the site. Others thought it was fine to write whatever you wanted either on paper or on the Internet, but that an image made it far more serious.

Item 4(d) Most candidates were successful in pointing to the dangers of publishing personal prejudices. Failure to understand peu soucieux often meant that the second answer about publishing false information was the opposite of what it should have been.

Item 4(e) Most candidates identified at least one of the required elements: publishing material that is defamatory to specific individuals; publishing material that is offensive generally; or publishing photos taken without permission. However, a large number of candidates resorted to copying sections of the text - Les contenus à caractère diffamatoire, injurieux, obscene, violent ou raciste sont interdits - when all that was needed was Si on diffame quelqu'un ou si on est obscène or similar The word caractère was often misunderstood to refer to a person.

Item 4(f) was well handled, most candidates understanding and expressing the dangers of giving personal data to people whose true identity is unknown.

## Question 5

This Question asks the candidates to summarise the main issues of the two passages in part (a) and then to reflect on them in part (b) giving their own views. Being concise is part of the task. See General Comments at the start of this report for the need for candidates to embark directly on identifying and giving point-scoring information without a general introduction.

It was interesting that a small number of candidates began their answer with the personal response. There is no reason why they should not do this but they should remember that the personal response can gain only 5 marks and if they write more than 40 to 50 words, they are reducing the limit for the summary which is worth 10 marks.

Candidates were required to summarise 'les bienfaits et les dangers des blogs tels qu'ils sont présentés dans les deux textes'. Most managed to identify and list several benefits as well as several dangers. A few invented benefits or dangers of their own for which there was no evidence in the text and thus no mark.

The personal response gives the candidate the chance to express their feelings on the topic, which candidates generally did with some imagination and originality - assuming they had not exceeded the word limit by this stage.

The quality of language varied considerably: some found it difficult to express their ideas in a comprehensible form, but the best candidates wrote with impressive fluency and accuracy. Verb endings
were common sources of error, as was a tendency to confuse common homophones: ces/c's on/ont. There were particular problems with leur/leurs/ses : leur parents; leurs blog; les élèves leur/ses profs; ils leurs a dit.... The use of definite and partitive articles was eccentric, as was agreement and the choice of tense in many cases.

Paper 8682/03
Essay

## General comments

Candidates were given a choice of 5 questions, one on each of the following topics: La famille, La santé et la forme, L'emploi et le chômage, La guerre et la paix and La conservation. The essays were marked out of 40, with a maximum of 24 marks for Language and 16 for Content. It was felt that the overall standard of performance was very similar to that of previous year as far as Language was concerned and a little lower from the point of view of Content.

Language marks tended to fall in the middle of the good category. Quite a number of candidates lost marks due to careless and avoidable errors which might have been picked up had time been reserved for a thorough and systematic revision of what had been written: sound examination technique which future candidates are urged to put into practice.

Marks for Content were predominantly between the lower end of the good and the middle of the adequate categories. Here, introductions and conclusions showed a tendency to be aimed at the topic rather than at the specific question on that topic, although stronger candidates produced thoughtful, well-structured and developed answers.

Most candidates observed the rubric on the number of words to be used, and most appeared to have had sufficient time in which to complete their work.

Common linguistic problems included the following:

- Misspellings of common words such as caractère, problème, contrôler, alcool, autorité, grandsparents, société, guerre, contrôler, chacun, pilier, ressources, coopération.
- Confusion/misuse of: ou/où, ce qui/ceux qui, ces/c'est, ses/ces, leur/leurs, cela/ceux-là, tandis que/pendant que, les/des, mal/mauvais, bien/bon.
- Constructions: ils ne sont pas permis de fumer, ils commencent de rentrer tard, des maladies tel que, en faisant de l'exercise l'obésité est évitable, des problèmes qu'on fait face à.
- Inclusion of $y$ and en when not required.
- Gender of important, commonplace nouns such as: pollution, problème, valeur, dispute, régime, nourriture, paix, monde, espèce, ressource, manque.
- Failure to link a verb with its subject: un exemple de ces sortes de problèmes sont...
- Past participles used instead of infinitives, and vice-versa. This is a commonplace occurrence in the work of very weak candidates: ils ont commencer, ils vont commencé.


## Comments on individual questions

## Question 1

This was a very popular question, attracting many candidates across the ability range, as did Question 2. It was generally agreed that most families experience problems at some time or another, with many candidates feeling that they mostly occur because families spend insufficient time together if both parents are working, an increasingly common situation. This means that the children are left to their own devices and become the prey of various temptations, which lead to arguments and family discord. Few painted a totally pessimistic picture, however, and most candidates felt that the family is a good and valuable part of society and that problems can and need to be talked through.

## Question 2

This attracted many candidates, boys and girls, across the ability range, and produced some intere well structured answers. Healthy living seems to be an important issue worldwide. The majo candidates focused on the increasing problem of obesity, which they attributed to poor diet and lac exercise related to the spread of fast-food outlets, convenience foods, and to the growth of the amount time spent by young people in front of computer and television screens. Others also considered the effect on health of various forms of pollution, and of habits such as smoking and drug-taking. Not all were totally pessimistic, pointing out that advances in medical research have enabled many people to lead more healthy and fulfilled lives, for example in areas traditionally badly affected by malaria, thereby addressing the part of the question that asked them to what extent the introductory statement is true.

## Question 3

This was a much less popular question, but it nevertheless produced some well-structured answers, particularly from candidates who had prepared the topic thoroughly and who were able to illustrate their argument with relevant statistics and examples. Stronger candidates were able to show how society has arrived at the situation and to make interesting suggestions as to what measures governments could or ought to take to tackle the problem. Weaker candidates tended to agree with the statement and to limit their answer to rather vague generalisations about some of the causes of unemployment.

## Question 4

Whilst attracting a relatively small number of candidates, this question aroused strong feelings in a number of them, and produced some intelligent and mature, well argued answers. There was quite a degree of polarisation, some candidates arguing that religion is essential to civilisation, seeing it as a positive force for good, working for peace. Others condemned it as having only negative effects on society. Candidates in both camps illustrated their argument with generally accurate references to the past and to the present. Weaker candidates tended to restrict their response to descriptions of terrorist attacks without going deeper than that.

## Question 5

This was by far the least popular question, and was generally not well answered, there being a tendency for candidates to ignore the notion of causes perdues and to limit themselves to a general survey of environmental problems such as various forms of pollution. Stronger candidates, however, did explain what they understood by conservation before discussing such issues as climate change, endangered species, wasting of natural ressources and the extent to which such problems can be tackled.

